



- Created on December 8, 2003 by Executive Directive 2003-23 and led by the Department of Labor and Economic Growth.
- Purpose of MiTAPS: To develop an online, one-stop shop for businesses seeking permits from state agencies, which reduces processing time and creates a functional, rather than process-based approach.
- Once fully operational, businesses will be able to apply, and pay for, permits online. Other features of the MiTAPS portal will include:
  - ✓ a decision tree to help determine what permits are necessary for what projects;
  - ✓ a shopping cart of all permits needed for a project from any department in the state of Michigan;
  - ✓ the ability to monitor status of application or permit
  - ✓ a function to manage master permit/license application packages for complex business projects involving multiple state agencies;
  - ✓ the capability to capture data once, with the ability to route data to multiple departments and agencies to avoid the re-entry of data and the use of duplicative forms;
  - ✓ a search function to access application and permit information by name, business type, or department; and
  - ✓ links to local permitting and licensing information for local communities.
- Michigan will be the first state to implement a streamlined, web-based permitting process.
- **A savings of 61 percent or 283 days!**  
Inaugural project is focusing on the applications and permits for a manufacturing facility, addressing the licenses related to initial construction, certificate of occupancy, and operations. After systematically mapping the process of permitting and licensing – documenting the flow of process applications by noting what comes first, overall timing and approval cycle, dependencies between permits, and approvals or review not directly governed by a permit – processing time for permits is 465 days. However, by applying MiTAPS the same process is reduced to 183 days.
- Initially, MiTAPS will automate 31 different permits and licenses with a combined processing volume of 220,000 per year. During the first phase of MITAPS, more than 125 different permits and license were identified.

*“Improving the state of Michigan’s permitting and licensing process for individuals and entities doing business in Michigan will help make this state a better place to do business, encourage the retention of existing jobs, and help foster the creation of new jobs for Michigan workers.”*  
-Governor Granholm, Executive Directive 2003-23